

How do I contact Royal Jordanian customer service?

1-877-827-8493 Royal Jordanian offers several methods for passengers to contact customer service for help with reservations, check-in, refunds, baggage, loyalty programs, and travel-related concern1-877-827-8493. The primary customer support number is 1-877-827-8493, available 24 hours a day and accessible from both Jordan and abroad. This number connects passengers to live representatives who can assist with bookings, flight changes, cancellations, or general inquiries. Royal Jordanian also offers a dedicated customer service hotline for Platinum Hawk members at +1-877-827-8493, available around the clock for premium-tier loyalty customers. Passengers in the United States can also reach support through the toll-free number 1-877-827-8493.

Email support is another reliable way to contact Royal Jordanian. For frequent flyer or Royal Club inquiries 1-877-827-8493, passengers can email .For feedback, complaints, special assistance requests, or accessibility-related services, the designated contact is . Refund requests 1-877-827-8493 or issues with online ticket purchases should be directed to. Royal Jordanian's customer relations team typically replies within a few business days 1-877-827-8493 , depending on the nature of the inquiry.

Royal Jordanian also provides a live chat feature on its official website 1-877-827-8493 . Accessible from the "Contact Us" section, this feature connects passengers with customer service agents for real-time assistance. Availability of live chat may vary depending on the time zone and operating hours 1-877-827-8493 . The Royal Jordanian mobile app offers built-in customer service functions, including options to manage bookings, call customer service 1-877-827-8493 , or use in-app chat for support.

Passengers may also contact Royal Jordanian through social media platforms 1-877-827-8493 . The airline maintains official accounts on Twitter and Facebook 1-877-827-8493 , where direct messaging is enabled. These platforms can be used for general inquiries, flight updates, or help with delayed flights and lost baggage 1-877-827-8493 . Messages sent via Twitter (@RoyalJordanian) or Facebook Messenger are often answered within a few hours during active service hours.

For formal feedback or complaints 1-877-827-8493 , passengers can use the online feedback portal located at feedback.rj.com. This system allows users to submit detailed concerns regarding their travel experience 1-877-827-8493 . Formal written correspondence can be mailed to Royal Jordanian's main office at Building 37, Mohammad Ali Janah Street, 5th Circle, P.O. Box 302, 11118 Amman, Jordan. This address can be used for official communication including complaint letters 1-877-827-8493 , lost baggage claims, and documentation requests.

When contacting customer service by phone 1-877-827-8493 or online, passengers should have relevant details ready, including booking reference, ticket number, flight information, and identification 1-877-827-8493 . This ensures that the support team can access the reservation quickly and provide accurate help. For urgent travel issues such as flight delays or missed connections, calling the hotline or using the live chat feature is the fastest way to get assistance 1-877-827-8493 .

In summary, Royal Jordanian customer service is accessible through a 24/7 call center 1-877-827-8493 , email support, mobile app, live chat, social media, and written correspondence 1-877-827-8493. These multiple communication channels ensure passengers can resolve travel concerns efficiently.