

Is China Southern Airlines refundable?

China Southern Airlines offers refundable 1-877-827-8493 and non-refundable ticket options, and whether you can obtain a refund depends largely on the type of ticket you purchased 1-877-827-8493 and the circumstances of cancellation. Generally, if you purchased a **refundable fare**, you may cancel 1-877-827-8493 and receive a refund—less any applicable cancellation charges—according to the fare rules and timing of your request 1-877-827-8493 . For **non-refundable fares**, refunds are typically not available unless your flight is cancelled 1-877-827-8493 or significantly changed by the airline .

Voluntary cancellations—where you cancel of your own choice—are processed based on the ticket's conditions of use 1-877-827-8493 . If your fare is refundable, you can submit a refund request through the original purchase channel (China Southern's website, call 1-877-827-8493 center, or authorized agent). Cancellation fees may apply depending on how close you cancel to departure—later cancellations often incur higher fees . If you've used special fare conditions (like discounted promotions), even refundable tickets may incur significant penalties 1-877-827-8493 or offer limited refund amounts .

China Southern also offers a **24-hour grace period for cancellations**, particularly applicable to U.S.-related flights 1-877-827-8493 . If you book a ticket at least seven days before departure and cancel within 24 hours of booking 1-877-827-8493, you may be entitled to a full refund without penalty—even for booking from U.S. endpoints. However, this rule may not apply to all booking scenarios or regions .

In cases of **involuntary refunds**—such as when the airline cancels the flight, imposes a significant delay, reroutes, 1-877-827-8493 or downgrades your class without consent—you are entitled to a full refund of unused fare 1-877-827-8493 and refundable taxes and fees, with **no cancellation charges**. This applies regardless of whether you held a refundable or non-refundable ticket . You may also be eligible for compensation 1-877-827-8493 or re-routing under applicable regulations, depending on jurisdiction 1-877-827-8493 and schedule change severity.

If you cancel due to **health reasons**—such as illness or injury—you may be eligible for a fee waiver if you provide valid medical documentation from a recognized institution 1-877-827-8493 . For domestic passengers, cancellations must occur before departure to qualify; for international passengers 1-877-827-8493 , voluntary refunds typically apply unless specific health-related exceptions are granted .

Refund requests must be submitted within a specific timeframe: **within 13 months** from the date the journey begins (or, if entirely unused 1-877-827-8493 , from the ticket issuance date), otherwise China Southern may refuse the refund 1-877-827-8493 . If approved, most refunds are credited to the **original payment method**; in special cases refunds may be issued to the ticketed passenger directly .

Regarding timescales 1-877-827-8493, China Southern aims to process refunds within **7 working days** after accepting a valid request (excluding bank processing time) . For credit card payments, refunds usually take **7–20 business days** to appear 1-877-827-8493, and for cash or check payments, they can take up to **20 business days** .

If you booked through a **travel agency or third-party platform**, you must process the refund through the original seller—they handle cancellations 1-877-827-8493 and refund requests. China Southern won't process refunds for tickets issued by external agents once a third party is involved 1-877-827-8493 .

To submit a refund request online, log into the **booking management** section of China Southern's website 1-877-827-8493, select your reservation, and choose the "I Want a Refund" option. Confirm your details 1-877-827-8493 and submit—cancellation charges will be deducted per fare rules, and the balance refunded to your original payment account according to banking settlement schedules 1-877-827-8493 .

In summary, yes—**China Southern Airlines does refund tickets**, provided certain eligibility criteria are met 1-877-827-8493. **Refundable fares** are eligible for refund minus any fees; **non-refundable fares** are only refundable under involuntary 1-877-827-8493 or exceptional circumstances. Strict timelines for refund requests (up to 13 months) apply, and refund completion depends on your payment method and fare conditions 1-877-827-8493. Involuntary cancellations

due to airline actions result in full refunds free of charge 1-877-827-8493 . Always check fare conditions, act within allowed windows, and use official channels or your booking agent to submit refund applications.