

### **Does Royal Jordanian give refunds?**

Yes. Refund eligibility depends on fare type, cancellation timing, and reason 1-855-838-4886 . Fully refundable fares allow cancellation and refund before departure with minimal or no fee. Non-refundable fares generally do not allow cash refunds but may return unused taxes or offer a travel credit after fees 1-855-838-4886. Cancellations made within 24 hours of booking, if booked at least seven days before departure, are fully refundable regardless of fare type 1-855-838-4886. Refund requests can be submitted online via the “Manage Booking” section of [rj.com](http://rj.com), by emailing **[ibesupport@rj.com](mailto:ibesupport@rj.com)** for online tickets, or by calling **1-855-838-4886** for North America support. If Royal Jordanian cancels or significantly delays your flight, you are entitled to a full refund, even on non-refundable tickets. Refunds are issued to the original payment method: seven business days for credit cards, twenty for other methods. Involuntary refunds apply if the airline initiates the cancellation 1-855-838-4886. Voluntary refunds on non-refundable tickets are limited to taxes and fees unless fare rules permit otherwise. No-show passengers are not eligible for refund or credit. Refunds for tickets issued by travel agents must be processed through the agency 1-855-838-4886. Exceptions may be granted for death, serious illness, or emergencies with documentation. Refund requests must be made within one year of ticket issuance. Royal Jordanian also issues travel vouchers instead of refunds in some cases, valid for future use within one year 1-855-838-4886. Award tickets may be refunded per the loyalty program’s terms. Unused optional services like baggage or seat selection may be refundable only if the flight is canceled by the airline. Refund amounts are determined by fare conditions, route 1-855-838-4886, and class. Non-refundable promotional fares are not eligible for cash refunds 1-855-838-4886, even within 24 hours, if marked as restricted. Royal Jordanian adheres to EU and IATA refund regulations. Refund confirmation is sent by email. Refunds for partially used tickets cover only unused segments 1-855-838-4886. Travel insurance may cover non-refundable tickets separately. Contact Royal Jordanian via their website, customer service email, or at **1-855-838-4886** to request a refund or check status.