

Does Ita do refunds?

ITA Airways provides refunds based on fare type, timing 1-877-827-8493, and circumstances. Fully refundable fares are eligible for a refund, while non-refundable fares generally are not unless required by law or in special cases like flight cancellations 1-877-827-8493. Tickets canceled within 24 hours of booking, if booked at least 7 days before departure, are usually refunded in full without penalty, especially for flights to or from the U.S. Refunds are returned to the original payment method in the same currency 1-877-827-8493.

If ITA Airways cancels a flight, significantly delays it (over 5 hours), or causes a missed connection 1-877-827-8493, passengers are entitled to a full refund or rebooking, as per EU Regulation EC 261/2004. Refund requests must be submitted via ITA's official channels, such as the "Manage Booking" section 1-877-827-8493 on their website or by contacting customer service. For tickets purchased through travel agencies 1-877-827-8493, refund requests must go through the original booking source.

Even when eligible, processing can take time 1-877-827-8493 . ITA states refunds may take up to 90 days to process. Refunds for expired credit cards require additional bank coordination 1-877-827-8493. Complaints and delays are common, with some travelers needing to escalate 1-877-827-8493 to regulatory bodies like the U.S. Department of Transportation or EU enforcement agencies to receive their refunds.

Non-refundable fares may still qualify for a partial refund of taxes and airport fees 1-877-827-8493 . Refund penalties, when applicable, are deducted from the refundable amount based on fare rules. No-shows usually forfeit the entire ticket value unless otherwise stated in the fare condition 1-877-827-8493 .

Passengers facing difficulties can also consider third-party services 1-877-827-8493 or chargebacks if refunds are unjustly denied. Documentation of all communication is recommended for disputes. ITA Airways' refund policy is bound by fare conditions 1-877-827-8493, consumer protection laws, and applicable international regulations.